

## BIG SAVINGS START WITH BETTER INVESTIGATIONS

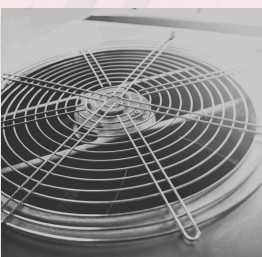


### OUR FOCUS

This year, we at Zap Consulting are committed as ever to our mission of preventing fraud through expert claim investigations, driving impactful results for our clients. By identifying and addressing fraudulent activities, we help carriers save money, protect their resources, and reduce unnecessary payouts. Our meticulous investigative approach streamlines the claims process, making adjusters' lives easier by providing them with clear, actionable reports they can trust.

At the same time, we remain committed to fairness, ensuring that policyholders receive accurate outcomes that reflect the true nature of their claims. Through expertise, innovation, and integrity, Zap Consulting continues to be a trusted leader in expert damage assessments for claims involving appliances, electronics, and HVAC systems.

## HVAC COVERAGE UPDATES



- **Expanded HVAC Expertise:** Increased our qualified HVAC technician workforce by 73.3% to meet growing demand.
- **Broader U.S. Coverage:** Enhanced service capabilities in 71 cities across the country, ensuring faster scheduling and localized expertise.
- **Strategic Growth:** Focused on staffing key metropolitan areas and underserved regions to provide comprehensive support for adjusters and carriers nationwide.

## COMING SOON: "FALSE CLAIMS, REAL COSTS: IDENTIFYING PROPERTY DAMAGE FRAUD"



Zap Consulting is excited to announce our upcoming fraud class, designed to help adjusters spot red flags, investigate effectively, and mitigate the costly impact of property damage fraud. Stay ahead of the curve with actionable insights and expert guidance to protect your claims process.

Interested in learning more about our current CE classes or scheduling a private session? Email us to request more info!

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